



For your Attention

Accessories

Panel and display

Connection

Remote Control

System Setup

Play

Troubleshooting

Specifications

DVD Player

USER MANUAL

DP239

Troubleshooting

Symptom	Cause(s)	Remedy
No power	<ul style="list-style-type: none"> ● The power cord isn't connected 	<ul style="list-style-type: none"> ● Connect the power cord properly
No picture	<ul style="list-style-type: none"> ● TV video setup isn't correct 	<ul style="list-style-type: none"> ● Select the suitable setup
	<ul style="list-style-type: none"> ● The setup mismatch the real connection 	<ul style="list-style-type: none"> ● Press [V-MODE] until the picture appear again
	<ul style="list-style-type: none"> ● Video cable isn't connected well 	<ul style="list-style-type: none"> ● Connect the cable properly
No sound	<ul style="list-style-type: none"> ● Audio cable isn't connected well 	<ul style="list-style-type: none"> ● Connect the cable properly
	<ul style="list-style-type: none"> ● Power off for the connected equipment 	<ul style="list-style-type: none"> ● Turn on power
	<ul style="list-style-type: none"> ● Audio setup isn't correct 	<ul style="list-style-type: none"> ● Select the suitable audio setup
Distorted picture	<ul style="list-style-type: none"> ● Dirty disc 	<ul style="list-style-type: none"> ● Clean the disc
	<ul style="list-style-type: none"> ● In fast forward or fast rewind mode 	<ul style="list-style-type: none"> ● Sometimes, the tiny distortion appears. It's normal
Luminance unsteady or picture with noise	<ul style="list-style-type: none"> ● Anti-copy circuit influence 	<ul style="list-style-type: none"> ● Connect the DVD unit to TV directly
Unable to play	<ul style="list-style-type: none"> ● Without disc 	<ul style="list-style-type: none"> ● Put in the disc
	<ul style="list-style-type: none"> ● Disc is bad 	<ul style="list-style-type: none"> ● Clean or replace the disc
	<ul style="list-style-type: none"> ● Disc is put upside down 	<ul style="list-style-type: none"> ● Put the disc properly
	<ul style="list-style-type: none"> ● Dirty disc 	<ul style="list-style-type: none"> ● Clean the disc
	<ul style="list-style-type: none"> ● There are menu on TV screen 	<ul style="list-style-type: none"> ● Use SETUP to turn off menu
	<ul style="list-style-type: none"> ● Parental control is working 	<ul style="list-style-type: none"> ● Set up parental off or change the setup
Key malfunction	<ul style="list-style-type: none"> ● Power wave or other static interference. 	<ul style="list-style-type: none"> ● Turn on/off the power and try again.
Remote control Doesn't work	<ul style="list-style-type: none"> ● Remote control isn't pointed at the sensor. 	<ul style="list-style-type: none"> ● Point the remote control at the sensor
	<ul style="list-style-type: none"> ● Remote control is too far from DVD unit 	<ul style="list-style-type: none"> ● Operate the remote control within 7m
	<ul style="list-style-type: none"> ● Batteries are exhausted. 	<ul style="list-style-type: none"> ● Replace the batteries

Play

- VOL** ● Press **VOLUME +** to adjust volume up
Press **VOLUME -** to adjust volume down
- ◀◀** ● Press this button for quick rewind search.
- TITLE** ● When playing DVD, Press **TITLE** button to return the title menu.
- AUDIO** ● When playing DVD with more than one audio stream, press **[AUDIO]** to select you desired.
- PBC** ● Switch on or off **PBC** function.
- SUBTITLE** ● When playing the DVD disc with multi-subtitle, press **SUBTITLE** continually, the subtitle changes in a circle, you can select one supported by the disc.
- Mute** ● Press **MUTE** button, no sound will give out and the mute symbol will display on the TV screen. Press **MUTE** again, **MUTE OFF** will display and the sound will resume.
- STEP** ● When playing DVD, SVCD, VCD disc, press **STEP** once, the picture will be played to next frame. Press **PLAY** button to resume the normal play.